

CSCRL SPRING SYMPOSIUM

AI AND THE FUTURE OF WORK IN SUPPLY CHAIN: PEOPLE, CULTURE
AND PERFORMANCE

APRIL 23-24, 2026

SPEAKER BIO

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Chris is the President of Twilight Training LLC, a training and software development company aimed at improving planning and operations for organizations, and the Co-Founder and CEO of scmBLOX, a simulation tool for understanding and evaluating the resilience of complex supply chains. Throughout his career, Chris has had a cumulative financial impact of over \$10B for his clients.

Chris has previously served as an Adjunct Instructor at University of Texas at Dallas (UTD) and Texas A&M University in Commerce (now East Texas A&M University). Earlier in his career, Chris was VP of Technology and Operational Risk Management at Bank of America, Manager of Total Quality Management (TQM) at Raytheon, and Manager of Process Improvements at Alcatel.

Chris holds a B.S. in Aerospace Engineering from the Massachusetts Institute of Technology (MIT), a M.S. in Industrial Engineering from the University of Michigan, and a D.B.A. in Project Management and Leadership from CalSouthern University. He is a Lean Sensei, Six Sigma Master Black Belt (MBB), a certified Project Management Professional (PMP), a Certified Scrum Master (CSM), and a Certified Manager of Quality / Organizational Excellence (CMQ/OE). He has published three books, *Structured for Success* (2018), *The Dynamic Progress Method* (2016), and *Strategic Quality Management* (1998), and has published numerous articles in the fields of process improvement, Lean, Six Sigma, leadership, project management, and strategic management. His fourth book, *Leadersh-t: Understanding Poor Leadership Structures and How to Move to Effective Leadership Structures*, is expected to be released in 2026.



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