

Center for Supply Chain Research at Lehigh

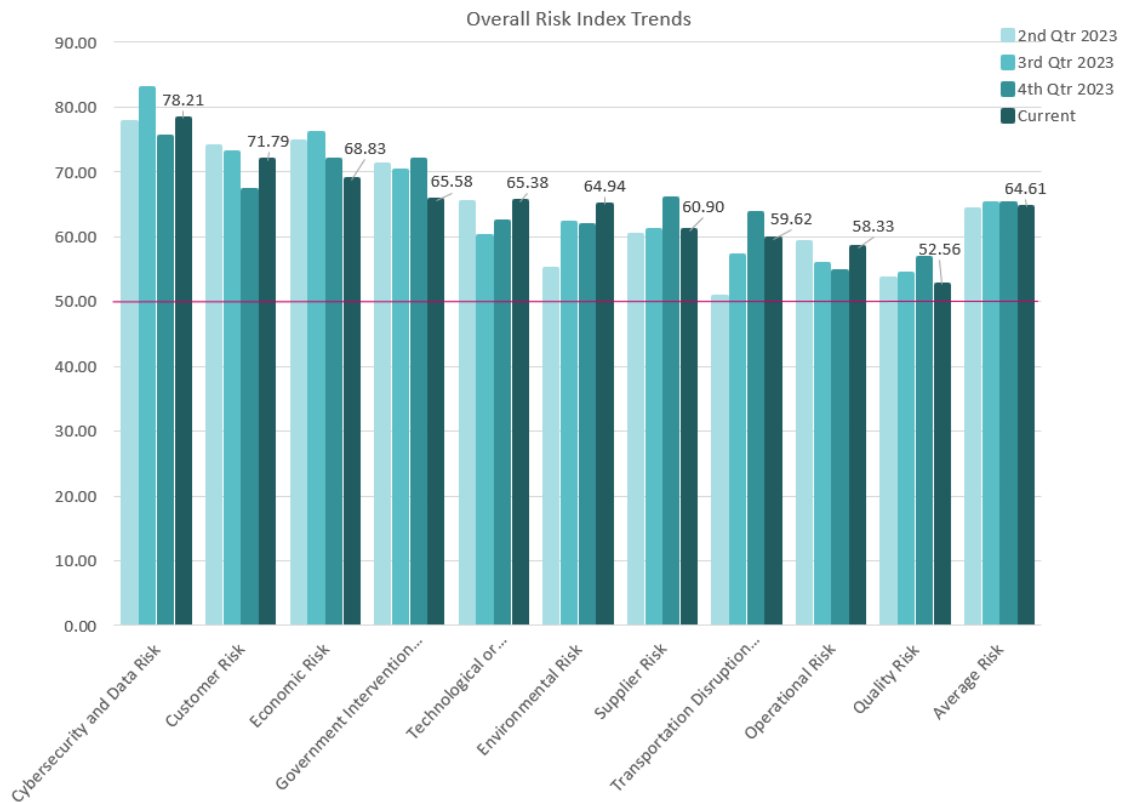


Lehigh Business Supply Chain Risk Management Index

Cybersecurity is again the highest risk overall at 78.34, with a slight increase from last quarter. Customer Risk has jumped to 2nd overall, suggesting that it has become increasingly harder to predict customer demand and customer loyalty. Interestingly, Technological Risk has become a top 5 risk for the first time, suggesting there is concern about disruptive and replacement technology going forward.

[View the LRMI 1st Quarter 2024 Report](#)

One of the advantages of examining supply chain risk is to consider how these risks change over time. The table below shows the changing levels of risk across the 10 different areas of the supply chain this last year. It is also insightful to see that some areas of the supply chain are consistently seen as high risk and other areas of the supply chain are seen as as lower risk over the same 1-year time period.





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