

ADVISORY COUNCIL MEMBER

Center for Supply Chain Research at Lehigh

MIKE HALL
Director of Operations
Turn 14 Distribution



As the Director of Operations at Turn 14 Distribution, Mike Hall oversees each distribution warehouse, as well as the company's leading department for customer support. In this role, he is responsible for ensuring that each warehouse operates efficiently and effectively to meet the needs of Turn 14 Distribution's customers.

His consistent leadership and team-building skills have been instrumental in the development of the Customer Support Department, resulting in significant improvements in customer satisfaction.

Mike recognizes the crucial role that customer satisfaction plays in any successful business, and continuously strives to improve the customer experience while driving efficiencies across the organization.